

Hospice Care Benefits Patients and Families



Great Lakes Caring has helped many patients and families with hospice care. This is the story from Jim Relken whose aunt was cared for by Great Lakes Caring Hospice.

“I had talked to several people and they all said the same thing, Great Lakes Caring is the one you want to talk to,” said Jim who had met with Great Lakes Caring Hospice staff at the care facility where his aunt was staying. Right from the start they had a wonderful conversation about the hospice services and the 24/7 availability of trained staff to help in any way.

“What impressed me was that it wasn’t a sales approach; when you’re ready they are happy to talk with you. I was impressed with the number of people

on the team, particularly with their knowledge of end-of-life care and they educated me almost immediately in some of the things I was not aware of at the time. Everybody I met brought something unique to take care of my aunt.”

Communication is very important for the patients and the family to be comfortable in knowing what is happening and why it is happening. “The difference in service between the nursing home and Great Lakes Caring was communication. It was really personal and that impressed me.”

“Pain was not going to be tolerated. She received the care to keep her comfortable and happy, and she really was.”

When wondering if it is time to discuss hospice care for someone in your family, Great Lakes Caring is available to go through the process and answer any questions.

“It’s important to understand hospice care before it is needed. Get educated, become a volunteer. The time will come for all of us when we will need hospice care. Finding out about hospice care in advance and what the benefits are for the patient and the family will make it a whole lot easier for everybody.”

