

Types of Home Medical Equipment

- C-PAP and BiPAP
- Oxygen concentrators and portable oxygen devices
- Hospital beds and accessories
- Wheelchairs
- Wheelchair cushions
- Bed support surfaces, low air-loss mattresses
- Commodes (for bedside)
- Quad/Straight canes and walkers
- Suction machines
- Patient lifts
- Nebulizers
- Bili blankets and Bili lights
- Transfer devices for the bathroom
- Assistive devices for activities of daily living
- Post-operative therapeutic orthotics
- Enteral nutrition



Angels in Your Home



The singular mission of Great Lakes Caring is to provide superior quality care in the comfort, security and privacy of your own home. Serving the Midwest since 1994.

Great Lakes Caring is improving the standard of home health and hospice care—and has received numerous awards: Inc. 5000, Michigan Award of Excellence for Improving Care in the Home Health Setting, Ernst & Young Entrepreneur of the Year for West Michigan, Michigan Small Business Person of the Year Award, National Home Care 100, Home Health Quality Improvement National Campaign participant, Detroit Free Press Top Work Place, Corp! Salute to Diversity –Winner, and select divisions of Great Lakes Caring are nationally accredited by ACHC. Please see our website for more information on accreditation.

The Great Lakes Caring family of health care service providers includes:

- Great Lakes Caring Home Health
- Great Lakes Caring Hospice
- Great Lakes Caring Home Medical Equipment

Insured and bonded. Rigorous employee criminal history and prior employment background checks are performed for your protection.



Michigan Home Health 800.379.1600
Michigan Hospice 800.311.5365
Indiana 866.437.7770
Ohio 888.260.9835

GreatLakesCaring.com

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#5 IN SERIES | ITEM #: HME1

An Educational Guide to

Home Medical Equipment



Who Pays For Home Medical Equipment?

Medicare covers home medical equipment provided by Great Lakes Caring Home Medical Equipment under Part B of the government insurance package. Part B is a purchased plan, which covers home medical equipment items and physician's visits at 80% of the reasonable fee, leaving 20% to be paid by the patient or co-paying insurance.

Medicare or Medicaid pays for some equipment, but not all. Most equipment requires a doctor's authorization before we can provide it to you.

Insurance generally does not pay for equipment such as bathroom safety items, over-the-bed tables, daily living aids or Lifeline (emergency response system).

We will be pleased to check to see if a particular insurance covers the cost of the home medical equipment which you may require.



A part of the Great Lakes Caring family.



What is Home Medical Equipment?

There are many different types of home medical equipment (HME) available to ensure independence for individuals with short-term recovery needs or life-long support requirements. It ranges from simple assistive devices like walkers and wheelchairs to complex medical equipment like oxygen concentrators and low air-loss mattresses.

Why Choose Great Lakes Caring Home Medical Equipment?

You have a choice of many different providers. Great Lakes Caring Home Medical Equipment is different for many reasons.

- Medicare-approved agency providing superior quality equipment and support services
- All types of equipment available
- Highest quality, nationally recognized brands
- Delivery available 24 hours a day, 7 days a week
- Educational instruction provided at delivery and upon request
- Regular preventative maintenance performed at no additional cost
- In-house service center and factory-trained HME service technicians
- Loaner equipment available during repairs
- We bill Medicare or your insurance company for you
- Simplified paperwork and insurance reimbursement
- Lifeline provider (emergency response system)
- Over 2,000 physicians throughout the Midwest have entrusted the care of their patients to Great Lakes Caring Home Medical Equipment
- Satisfaction surveys performed on a regular and recurring basis
- All staff required to complete on-going educational training on a regular basis
- Each employee must pass rigorous criminal history background checks
- Prospective employees must pass multi-level background checks on their prior employment
- Accept most private insurances and major credit cards (Visa, MasterCard, American Express)



Is Home Medical Equipment Available to Me?

Great Lakes Caring Home Medical Equipment allows patients and their families to purchase or rent home medical equipment. This equipment is available to anyone who may require this service, typically prescribed by their physician. Qualifying for insurance reimbursement to pay for those items prescribed by your physician requires a doctor's authorization.

Convenient ordering is available with a prescription via phone, fax, mail or by visiting our offices. Our Customer Service Representatives are ready to assist you during our regular business hours, Monday through Friday from 8:00 am to 5:00 pm. Delivery is available 24-hours a day, 7-days a week.

If your rental equipment requires service, we have a home medical equipment professional available 24 hours a day.

Patients in a hospital or skilled nursing facility must request Great Lakes Caring Home Medical Equipment to avoid being discharged to another home medical equipment provider who may not offer the extensive equipment, services or superior quality provided by Great Lakes Caring Home Medical Equipment.