

Types of Home Health Care

Skilled Nursing Care

Nurses can provide care in accordance with a physician's orders by assessing the patient's condition, giving injections, caring for wounds, instructing patients in self-care, teaching family members, monitoring progress and coordinating care given by other professionals.

Physical Therapy

Physical Therapists help the patient gain strength, improve gait and balance as well as aid in fall prevention and coordination by administering and monitoring exercise routines and using special equipment.

Occupational Therapy

Occupational Therapists focus on motor skills, activities of daily living, as well as cognitive skills to those challenged by stroke, arthritis or other neurological causes. They also assess need for any adaptive equipment.

Speech Therapy

Speech Pathologists provide treatment for speech, hearing and language communication, assist with cognitive functioning and loss of handwriting abilities as well as swallowing and nutritional needs.

Social Workers

Masters-prepared Social Workers (MSW) assist the patient with personal and financial situations, emotional and community support and counseling, and living in a new environment such as a relative's home or assisted living.

Home Health Aides

Home Health Aides can assist the patient with bathing, grooming and other activities associated with daily living.

Angels in Your Home



The singular mission of Great Lakes Caring is to provide superior quality care in the comfort, security and privacy – wherever you call home. Serving the Midwest since 1994.

Great Lakes Caring is improving the standard of home health and hospice care—and has received numerous awards: Inc. 5000, Michigan Award of Excellence for Improving Care in the Home Health Setting, Ernst & Young Entrepreneur of the Year for West Michigan, Michigan Small Business Person of the Year Award, National Home Care 100, Home Health Quality Improvement National Campaign participant, Detroit Free Press Top Work Place, Corp! Salute to Diversity –Winner, and select divisions of Great Lakes Caring are nationally accredited by ACHC. Please see our website for more information on accreditation.

Insured and bonded. Rigorous employee criminal history and prior employment background checks are performed for your protection.



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An Educational Guide to

Home Health Care



What is Home Health Care?

Imagine you are recovering from an operation. You are disabled and too ill to take care of yourself, or you have a condition that requires regular medical attention. Most would assume that they would find themselves in the confines of a hospital or nursing home. However, with the assistance home health care provides, a family can be together in the comfort, security and privacy of their own home.

There are many services and different types of health care available in the home setting. A home health agency supplies a wide range of services provided by nurses, and other health care professionals. The care available through a certified home health agency generally includes those services that foster recovery, rehabilitation, recuperation and health education.



A part of the Great Lakes Caring family.



Why Choose Great Lakes Caring Home Health Services?

Home health care is an excellent, efficient and cost effective alternative to hospital care or other types of institutional care.

- Medicare-certified agency providing superior quality health care and support services
- The patient, and his or her family if appropriate, are involved in the decision making process which results in a personalized plan of care
- Over 2,000 physicians throughout the Midwest have entrusted the care of their patients to Great Lakes Caring Home Health
- Registered nurse is in our office 24 hours a day, 7 days a week waiting for your call
- Comprehensive plan of care developed by our nurse case manager in coordination with the patient's physician
- All nurse case managers supported by office-based registered nurse supervisors
- Satisfaction surveys performed to obtain your feedback on your home health experience

- Personalized modifications in the daily plan of care are initiated, as required by the patient or his or her family, to improve ongoing quality of service
- All staff required to complete on-going educational training on a regular basis
- Competency evaluations completed on all care providers at predetermined intervals
- All home health aides are nationally certified by the National Association of Home Care
- Prospective employees must pass multi-level background checks prior to employment
- Each employee must pass rigorous criminal history background checks
- Industry leader in the application of technology to improve the quality of patient care

Nurses and therapists have in-home access to all medical records and information via mobile devices

In-home diagnostic equipment monitors important patient vital signs from our office every day

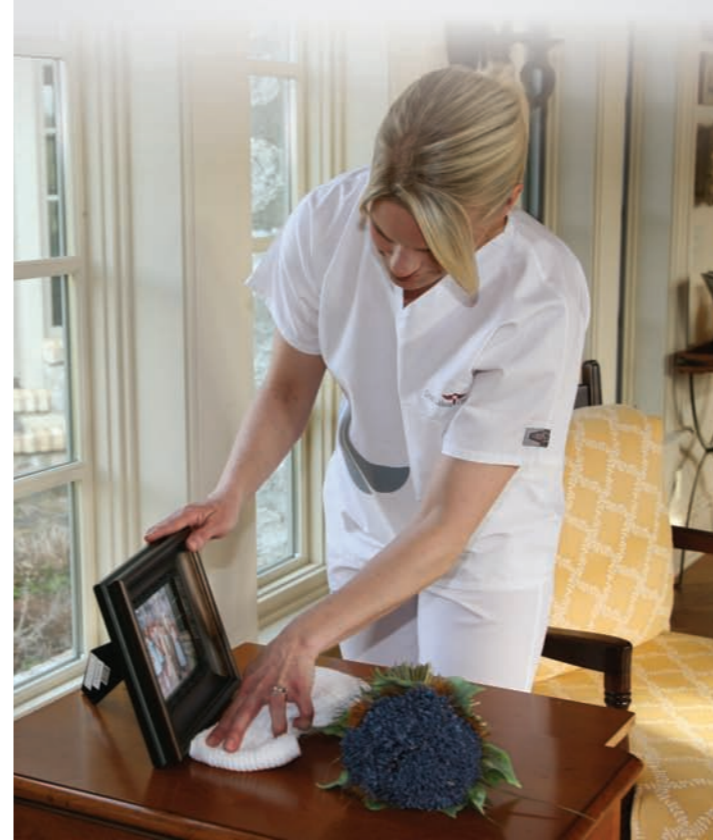
- All physical therapists and physical therapist assistants are assigned to the latest therapy modalities including light therapy, ultrasound and electrical stimulation
- If a home health care patient needs hospice at some point, a seamless transition ensures continuity of care and care providers
- Professional coordination of health care benefits
 - Should any patient's requirements for care change, Great Lakes Caring Home Health professional staff will coordinate Medicaid, private insurance benefits or private pay as appropriate
 - Transfer to Medicaid, private insurance, private pay or hospice, is coordinated with patient, their family and primary care physician

Who Pays For Home Health Care?

Home health care is a Medicare Part A benefit which requires no co-pay or deductible. Other payment sources may include: Medicaid, private insurance and workers' compensation. Some insurance policies will not cover all home health services unless certain conditions are met. If your insurance company does not cover the services you need, or you are uninsured, you may still obtain home health care through private pay or alternative funding sources.

You may qualify for home health benefits with Great Lakes Caring if you:

- Are homebound during the course of your treatment
- Are under the care of a physician
- Reside in the Great Lakes Caring coverage area
- Require part-time intermittent skilled service



Is Home Health Care Available to Me?

Home health services are available to people of all ages. Typically they include: individuals who are discharged from the hospital or nursing home but still require additional care; or, individuals who have short-term health care needs. Individuals or their families are invited to call Great Lakes Caring Home Health to schedule an in-home evaluation to assess the need for and appropriateness of home health care.

Patients in a hospital or skilled nursing facility must request Great Lakes Caring Home Health to avoid being discharged to another home health care provider who may not offer the extensive services or superior quality care provided by Great Lakes Caring Home Health.